

# MERCY PREMIUM SURGERY CENTER

## NOTICE OF NONDISCRIMINATION

*Discrimination is against the Law*

Mercy Premium Surgery Center (MPSC) complies with applicable Federal civil rights laws and does not discriminate, exclude or treat individuals different on the basis of race, color, national origin, age, disability, or sex.

Mercy Premium Surgery Center provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Mercy Premium Surgery Center provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact April Manuel.

If you believe that Mercy Premium Surgery Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail, fax or email with: April Manuel, 5319 Hoag Drive, Elyria, OH 44035, Phone: 440-930-6050 Fax: 440-930-6018, [amanuel@communitycareinc.com](mailto:amanuel@communitycareinc.com)

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, DC 20201

1-800-368-1019 (TDD) 800-537-7697

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index/html>

## LANGUAGE ASSISTANCE SERVICES

**ENGLISH ATTENTION:** If you speak English, language assistance services, free of charge, are available to you. Call 1-216-231-0787 (TTY: 1-216-231-5266).

**ESPAÑOL (SPANISH) ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-216-231-0787 (TTY: 1-216-231-5266).

**中文 (CHINESE)** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-216-231-0787 (TTY: 1-216-231-5266)。

**DEUTSCHE (GERMAN)** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-216-231-0787 (TTY: 1-216-231-5266).

**العربية (ARABIC)** اللغوية تتوافر لك بالمرجان. اتصل برقم 1-7870-132-612-1 (رقم هاتف الصم والبكم: 1-6625-132-612-1. ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة

**DEITSCH (PENNSYLVANIA DUTCH)** Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-216-231-0787 (TTY: 1-216-231-5266).

**РУССКИЙ (RUSSIAN)** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-216-231-0787 (телетайп: 1-216-231-5266).

**FRANÇAIS (FRENCH)** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-216-231-0787 (ATS : 1-216-231-5266).

**VIỆT (VIETNAMESE)** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-216-231-0787 (TTY: 1-216-231-5266).

**CUSHITE (AFRICAN)** AANDAG: As jy praat Angol, taal bystand dienste, gratis, is beskikbaar vir jou. Bel 1-216-231-0787 (TTY: 1-216-231-5266).

**한국어 (KOREAN)** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-216-231-0787 (TTY: 1-216-231-5266) 번으로 전화해 주십시오.

**ITALIANO (ITALIAN)** ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-216-231-0787 (TTY: 1-216-231-5266).

**JAPANESE** 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-216-231-0787 (TTY: 1-216-231-5266) まで、お電話にてご連絡ください。

**NEDERLANDS (DUTCH)** AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-216-231-0787 (TTY: 1-216-231-5266).

**УКРАЇНСЬКИЙ (UKRAINIAN)** УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-216-231-0787 (телетайп: 1-216-231-5266).

**ROMANIAN** ATENȚIE: Dacă vorbești Angol, serviciile de asistență de limbă, în mod gratuit, sunt disponibile pentru tine. 1-216 sun-231-0787 (TTY: 1-216-231-5266).